London Overground station information

Accessible Travel Policy April 2024

MAYOR OF LONDON





London Overground stations: step-free access

Station	Categorisation	Step-free access	_	Station	Categorisation	Step-fr
Acton Central	BI	Step-free platform interchange requires 50m journey via street. Use East Churchfield Road entrance for		Cambridge Heath	С	This sta
	DI	westbound platform. Use Churchfield Road entrance for eastbound platform.		Camden Road	А	This sta
Anerley	В2	Step-free platform interchange requires 200m journey via street. Use Risdale Road entrance for Platform I. Use Anerley		Canada Water	A	This sta
		Station Road entrance for Platform 2.		Canonbury	А	This sta
Barking	В	Lift from platform level to concourse level on Platform I for London Overground services. Use subway to transfer between Platform I and all other platforms.		Carpenders Park	B2	A slopii bookinį
Barking Riverside	A	This station has step-free access to all platforms.		Cheshunt	ВІ	Step-fr Windm to the o
Bethnal Green	С	This station does not have step-free access.				
Blackhorse Road	В3	Lift access to London Overground services on Platforms I and 2. No step-free access to the Victoria line.		Chingford Clapham High Street	A C	This sta
Brockley	ВІ	Level access to Platform 2 and lift access to Platform I from street level. Step-free platform interchange requires 50m journey via street.		Clapham Junction	A	Step-fr platfor entrand
Brondesbury	С	This station does not have step-free access.		Clapton	С	This sta
Brondesbury Park	С	This station does not have step-free access.		Crouch Hill	С	This sta
Bruce Grove	С	This station does not have step-free access.		Crystal Palace	A	This sta
Bush Hill Park	B2	Step-free platform interchange requires 290m journey via street. Use St Mark's Road entrance for southbound platform. Use Queen Anne's Place entrance for northbound platform.		Dalston Junction	A	This sta
Bushey	С	This station does not have step-free access.		Dalston Kingsland	С	This sta
	5			Denmark Hill	A	This sta
Caledonian Road & Barnsbury	B2	Step-free access to footbridge and lifts to platforms. A path of approximately 100m slopes up from ticket office to footbridge and lifts.				1

-free access

station does not have step-free access.

station has step-free access to all platforms.

station has step-free access to all platforms.

station has step-free access to all platforms.

ping ramp of approximately 100m from entrance to ing hall. Level access from booking hall to platforms.

-free access to both platforms from either side of dmill Lane level crossing. Walk of about 75m from one ne other. Stepped footbridge between platforms.

station has step-free access to all platforms.

station does not have step-free access.

-free access through Brighton Yard entrance to all forms via lifts. Step-free access through Grant Road ance to Platforms I and 2 via lifts.

station does not have step-free access.

station does not have step-free access.

station has step-free access to all platforms.

station has step-free access to all platforms.

station does not have step-free access.

station has step-free access to all platforms.

Station	Categorisation	Step-free access
Edmonton Green	А	This station has step-free access to all platforms.
Emerson Park	А	This station has step-free access to all platforms.
Enfield Town	A	This station has step-free access to all platforms.
Euston	ВІ	Level access to all platforms via ramp. No lift access to London Underground.
Finchley Road & Frognal	С	This station does not have step-free access.
Forest Hill	B2	Step-free access to Platform I and lift to Platform 2 from main entrance on Devonshire Road. No step-free access at Perry Vale entrance direct to Platform 2.
Gospel Oak	A	This station has step-free access to all platforms.
Gunnersbury	С	This station does not have step-free access.
Hackney Central	A	This station has step-free access to all platforms.
Hackney Downs	С	This station does not have step-free access.
Hackney Wick	A	This station has step-free access to all platforms.
Haggerston	A	This station has step-free access to all platforms.
Hampstead Heath	A	This station has step-free access to all platforms.
Harlesden	С	This station does not have step-free access.
Harringay Green Lanes	B2	Step-free platform interchange requires 30m journey via street. Both platforms are accessible via ramps.
Harrow & Wealdstone	A	This station has step-free access to all platforms.
Hatch End	B3	Step-free access to northbound platform only.

Station	Categorisation	Step-fre
Headstone Lane	В3	Step-free via Head
Highams Park	B2	Step-free street. U Use Stat
Highbury & Islington	B3	Lift acce No step- National
Homerton	B2	This stat
Honor Oak Park	A	This stat
Hoxton	А	This stat
Imperial Wharf	А	This stat
Kensal Green	С	This stat
Kensal Rise	B2	Step-free via stree Chambe
Kensington Olympia	B2	Step-free northbo southbo Use Olyr northbo London
Kentish Town West	С	This stat
Kenton	С	This stat
Kew Gardens	С	This stat
Kilburn High Road	С	This stat

ree access

ree access to northbound platform only. Enter and exit adstone Lane side entrance only.

ee platform interchange requires 350m journey via Use Wilton Place entrance for northbound platform. ation Approach entrance for southbound platform.

cess to London Overground platforms only. p-free interchange for Victoria line and other al Rail services.

ation has step-free access to all platforms via ramp.

ation has step-free access to all platforms.

ation has step-free access to all platforms.

ation has step-free access to all platforms.

ation does not have step-free access.

ree access platform interchange requires 200m journey eet. Use Station Terrace entrance for Platform I. Use perlayne Road entrance for lift access to Platform 2.

ree platform interchange between London Overground bound/District line and London Overground bound requires 600m journey via street. Cympia Way entrance for London Overground bound/District line. Use Russell Road entrance for n Overground southbound platform.

ation does not have step-free access.

Station	Categorisation	Step-free access
Leyton Midland Road	С	This station does not have step-free access.
Leytonstone High Road	С	This station does not have step-free access.
Liverpool Street	A	All platforms on same level as lift and escalators to street, shops and bus station. No step-free access to London Underground.
London Fields	С	This station does not have step-free access.
New Cross	A	Step-free access to all platforms. Step-free access direct from entrance to Platforms C and D. Step-free access to Platforms A and B via lifts.
New Cross Gate	A	This station has step-free access to all platforms.
North Wembley	С	This station does not have step-free access.
Norwood Junction	В3	Step-free access to Platform I from main entrance only.
Peckham Rye	С	This station does not have step-free access.
Penge West	В3	Step-free access to Platform I from main entrance only.
Queen's Park	С	This station does not have step-free access.
Queens Road Peckham	А	This station has step-free access to all platforms.
Rectory Road	С	This station does not have step-free access.
Richmond	А	This station has step-free access to all platforms.
Romford	В2	Step-free access to all platforms via side entrance. Ramps leading from subway to platforms are fairly steep.
Rotherhithe	С	This station does not have step-free access.
St James Street	С	This station does not have step-free access.

Station	Categorisation	Step-fre
Seven Sisters	С	This sta
Shadwell	С	This sta
Shepherd's Bush	A	Step-fre entranc
Shoreditch High Street	А	This sta
Silver Street	С	This sta
South Acton	B2	Step-fre journey westbo eastbou
South Hampstead	С	This sta
South Kenton	С	This sta
South Tottenham	А	This sta
Southbury	С	This sta
Stamford Hill	С	This sta
Stoke Newington	С	This sta
Stonebridge Park	С	This sta
Stratford	А	This sta
Surrey Quays	С	This sta
Sydenham	B2	Step-fre journey for nort entranc

ree access

ation does not have step-free access.

ation does not have step-free access.

ree access to all platforms. Access from ticket hall ace only.

ation has step-free access to all platforms.

ation does not have step-free access.

ree access platform interchange requires 1,300m by via street. Use Kingswood Terrace entrance for bound platform. Use Palmerston Road entrance for bound platform.

ation does not have step-free access.

ation does not have step-free access.

ation has step-free access to all platforms.

ation does not have step-free access.

ation has step-free access to all platforms.

ation does not have step-free access.

ree platform interchange requires 500m by via street. Use Peak Hill Gardens entrance rthbound platform. Use Station Approach nee for southbound platform.

Station	Categorisation	Step-free access	Station
Theobalds Grove	С	This station does not have step-free access.	Wapping
Turkey Street	С	This station does not have step-free access.	Wembley Central
Upminster	В	Lifts from street level to Platforms I, 2/3 and 4/5. No step-free access to/from Platform 6 (trains towards Romford). Local TfL buses are available to Emerson Park and Romford for those who cannot access Platform 6.	West Brompton
Upper Holloway	B2	Step-free platform interchange requires 40m journey via street. Both platforms are accessible via ramps.	West Croydon
		Step-free platform interchange requires 200m journey via street. Use Station Approach entrance	West Hampstead
Walthamstow Central	BI	for southbound platform. Use Selbourne Road entrance for northbound platform.	Whitechapel
Walthamstow Queen's Road	B2	Both platforms are accessible via ramps and are linked by a footbridge.	White Hart Lane
Wandsworth Road	С	This station does not have step-free access.	Willesden Junction
			Wood Street
Wanstead Park	С	This station does not have step-free access.	Woodgrange Park
Watford High Street	С	This station does not have step-free access.	
Watford Junction	A	Level access from main entrance to subway. Lifts to Platforms I-4 and 6-I0, also 24 steps up to platforms. Platform II can be accessed step-free via Platform I0 and walking route via pathway behind buffer stop.	

Categorisation Step-free access

С

А

B2

B2

А

А

А

А

С

С

This station does not have step-free access

This station has step-free access to all platforms

There is step-free access from street to Platform 2 for eastbound District line services, and Platforms 3 and 4 for London Overground services only.

Step-free access to Platforms I and 3 via London Road car park entrance. Side gate is kept locked but has help button to request access.

This station has step-free access to all platforms.

This station does not have step-free access.

This station does not have step-free access.

London Overground accessibility matrix

Station	Accessible seating	Accessible ticket machines	Accessible ticket office counter	Assistance meeting point	Catering or retail facilities	Car parking and designated bays	Customer information systems	Help Points	Induction loops	Ramp for access	Secure station accreditation	Staff available first to last	Step-free access	Tactile paving	Toilet (accessible or standard)	Wheelchair availability
Acton Central	Yes	Yes	Yes	Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Anerley	Yes	Yes		Ticket office counter			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Barking	Yes	Yes	Yes	Ticket office counter	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	
Barking Riverside	Yes	Yes	N/A	Station ops room/ assistance counter	No	No	Yes	Yes	Yes	Yes (Not essential as there is level access from the street to train)	Yes	Yes	Yes	Yes	Yes	Yes
Bethnal Green	Yes	Yes	N/A	Ticket gateline			Yes	Yes	Yes		Yes	Yes		Yes		Yes
Blackhorse Road		Yes	N/A	Ticket gateline	Yes		Yes	Yes		Yes	Yes	Yes	Yes	Yes		
Brockley	Yes	Yes	Yes	Ticket office counter	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Brondesbury	Yes	Yes	N/A	Ticket gateline			Yes	Yes	Yes		Yes	Yes		Yes		Yes
Brondesbury Park	Yes	Yes		Ticket office counter			Yes	Yes	Yes		Yes	Yes		Yes		Yes
Bruce Grove	Yes	Yes		Ticket office counter			Yes	Yes	Yes		Yes	Yes		Yes		Yes
Bush Hill Park	Yes	Yes		Ticket office counter		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	Yes

Station	Accessible seating	Accessible ticket machines	Accessible ticket office counter	Assistance meeting point	Catering or retail facilities	Car parking and designated bays	Customer information systems	Help Points	Induction loops	Ramp for access	Secure station accreditation	Staff available first to last	Step-free access	Tactile paving	Toilet (accessible or standard)	Wheelchair availability
Bushey	Yes	Yes		Ticket office counter	Yes	Yes	Yes	Yes	Yes		Yes	Yes		Yes		Yes
Caledonian Road & Barnsbury	Yes	Yes	Yes	Ticket office counter			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Cambridge Heath	Yes	Yes	N/A	Customer service office near station entrance			Yes	Yes	Yes		Yes	Yes		Yes		Yes
Camden Road	Yes	Yes	Yes	Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Canada Water	Yes	Yes	N/A	Ticket gateline	Yes		Yes	Yes			Yes	Yes	Yes	Yes		
Canonbury	Yes	Yes	Yes	Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Carpenders Park	Yes	Yes	Yes	Ticket office counter	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Cheshunt	Yes	Yes	Yes	Ticket office counter (opening times)	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes	Yes	Yes – Both	Yes
Chingford	Yes	Yes	Yes	Ticket gateline	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	Yes
Clapham High Street	Yes	Yes	N/A	Ticket machine at station entrance			Yes	Yes	Yes		Yes	Yes		Yes		
Clapham Junction	Yes	Yes	Yes	Station reception, Brighton Yard entrance	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	Yes
Clapton	Yes	Yes		Ticket office counter			Yes	Yes	Yes		Yes	Yes		Yes		Yes

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Crouch Hill	Yes	Yes	N/A	Station cabin Platform 2 entrance			Yes	Yes	Yes		Yes	Yes		Yes		
Crystal Palace	Yes	Yes	Yes	Ticket gateline	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	
Dalston Junction	Yes	Yes	Yes	Ticket gateline			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Accessible	Yes
Dalston Kingsland	Yes	Yes		Ticket gateline			Yes	Yes	Yes		Yes	Yes		Yes		Yes
Denmark Hill	Yes	Yes		Ticket office counter	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	Yes
Edmonton Green	Yes	Yes		Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Emerson Park	Yes	Yes	N/A	Help Point at end of ramp			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		
Enfield Town	Yes	Yes	Yes	Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	Yes
Euston	Yes	Yes	Yes	Information point	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	
Finchley Road & Frognal	Yes	Yes		Ticket office counter			Yes	Yes	Yes		Yes	Yes		Yes		
Forest Hill	Yes	Yes	Yes	Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Gospel Oak	Yes	Yes	Yes	Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	Yes
Gunnersbury		Yes	N/A	Ticket gateline			Yes	Yes	Yes	Yes	Yes	Yes		Yes		
Hackney Central	Yes	Yes	Yes	Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes

Station	Accessible seating	Accessible ticket machines	Accessible ticket office counter	Assistance meeting point	Catering or retail facilities	Car parking and designated bays	Customer information systems	Help Points	Induction loops	Ramp for access	Secure station accreditation	Staff available first to last	Step-free access	Tactile paving	Toilet (accessible or standard)	Wheelchair availability
Hackney Downs	Yes	Yes		Ticket gateline	Yes		Yes	Yes	Yes		Yes	Yes		Yes		Yes
Hackney Wick	Yes	Yes	Yes	Ticket office counter			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Haggerston	Yes	Yes	Yes	Ticket office counter			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Accessible	Yes
Hampstead Heath	Yes	Yes	Yes	Ticket gateline			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Harlesden		Yes	N/A	Ticket gateline			Yes	Yes			Yes	Yes		Yes		
Harringay Green Lanes	Yes	Yes	N/A	Station cabin Platform 2 entrance	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		
Harrow & Wealdstone		Yes	N/A	Ticket gateline	Yes		Yes	Yes		Yes	Yes	Yes	Yes	Yes	Yes – Both	
Hatch End	Yes	Yes		Ticket office counter		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Headstone Lane	Yes	Yes	Yes	Ticket office counter			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Highams Park	Yes	Yes		Ticket gateline	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Highbury & Islington	Yes	Yes	N/A	Ticket gateline	Yes		Yes	Yes		Yes	Yes	Yes	Yes	Yes		
Homerton	Yes	Yes	Yes	Ticket gateline			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Honor Oak Park	Yes	Yes	Yes	Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Hoxton	Yes	Yes	Yes	Ticket office counter			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Accessible	Yes

Station	Accessible seating	Accessible ticket machines	Accessible ticket office counter	Assistance meeting point	Catering or retail facilities	Car parking and designated bays	Customer information systems	Help Points	Induction loops	Ramp for access	Secure station accreditation	Staff available first to last	Step-free access	Tactile paving	Toilet (accessible or standard)	Wheelchair availability
Imperial Wharf	Yes	Yes	Yes	Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Kensal Green		Yes	N/A	Ticket gateline			Yes	Yes			Yes	Yes		Yes		
Kensal Rise	Yes	Yes	Yes	Ticket office counter			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		
Kensington (Olympia)	Yes	Yes	Yes	Ticket gateline			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	Yes
Kentish Town West	Yes	Yes		Ticket office counter			Yes	Yes	Yes		Yes	Yes		Yes		Yes
Kenton		Yes	N/A	Ticket gateline			Yes	Yes			Yes	Yes		Yes		
Kew Gardens		Yes	N/A	Ticket gateline	Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes	Yes		
Kilburn High Road	Yes	Yes	Yes	Ticket gateline			Yes	Yes	Yes		Yes	Yes		Yes		Yes
Leyton Midland Road	Yes	Yes	N/A	Ticket gateline			Yes	Yes	Yes		Yes	Yes		Yes		
Leytonstone High Road	Yes	Yes	N/A	Ticket gateline			Yes	Yes	Yes		Yes	Yes		Yes		
Liverpool Street	Yes	Yes	Yes	Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	Yes
London Fields	Yes	Yes	N/A	Customer service office at station entrance			Yes	Yes	Yes		Yes	Yes		Yes		Yes
New Cross		Yes	Yes	Ticket gateline or booking office if not staffed	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	Yes

Station	Accessible seating	Accessible ticket machines	Accessible ticket office counter	Assistance meeting point	Catering or retail facilities	Car parking and designated bays	Customer information systems	Help Points	Induction loops	Ramp for access	Secure station accreditation	Staff available first to last	Step-free access	Tactile paving	Toilet (accessible or standard)	Wheelchair availability
New Cross Gate	Yes	Yes	Yes	Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
North Wembley		Yes	N/A	Ticket gateline			Yes	Yes			Yes	Yes		Yes		
Norwood Junction	Yes	Yes	Yes	Ticket gateline	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	
Peckham Rye		Yes		Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes		Yes		
Penge West	Yes	Yes	Yes	Ticket office counter		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	
Queen's Park		Yes	N/A	Ticket gateline	Yes		Yes	Yes			Yes	Yes		Yes		
Queens Road Peckham		Yes	Yes	Above Help Point on platform			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	
Rectory Road	Yes	Yes	Yes	Ticket office counter			Yes	Yes	Yes		Yes	Yes		Yes		Yes
Richmond	Yes	Yes	Yes	Ticket gateline	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	Yes
Romford	Yes	Yes		Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	Yes
Rotherhithe		Yes	Yes	Ticket office counter			Yes	Yes	Yes		Yes	Yes		Yes		
St James Street	Yes	Yes		Ticket gateline			Yes	Yes	Yes		Yes	Yes		Yes		Yes
Seven Sisters	Yes	Yes	N/A	Ticket gateline	Yes		Yes	Yes	Yes		Yes	Yes		Yes	Yes	Yes
Shadwell	Yes	Yes	Yes	Ticket office counter			Yes	Yes	Yes		Yes	Yes		Yes		Yes

Station	Accessible seating	Accessible ticket machines	Accessible ticket office counter	Assistance meeting point	Catering or retail facilities	Car parking and designated bays	Customer information systems	Help Points	Induction loops	Ramp for access	Secure station accreditation	Staff available first to last	Step-free access	Tactile paving	Toilet (accessible or standard)	Wheelchair availability
Shepherd's Bush	Yes	Yes	Yes	Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Shoreditch High Street	Yes	Yes	Yes	Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Accessible	Yes
Silver Street	Yes	Yes		Ticket office counter			Yes	Yes	Yes		Yes	Yes		Yes		Yes
South Acton	Yes	Yes	Yes	Ticket office counter on Platform I			Yes	Yes		Yes	Yes	Yes	Yes	Yes		Yes
South Hampstead	Yes	Yes		Ticket office counter			Yes	Yes	Yes		Yes	Yes		Yes		Yes
South Kenton		Yes	N/A	Ticket gateline			Yes	Yes			Yes	Yes		Yes		
South Tottenham	Yes	Yes	N/A	Ticket gateline			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		
Southbury	Yes	Yes		Ticket gateline			Yes	Yes	Yes		Yes	Yes		Yes		Yes
Stamford Hill	Yes	Yes	N/A	Station entrance near ticket machine			Yes	Yes	Yes		Yes	Yes		Yes		Yes
Stoke Newington	Yes	Yes	Yes	Ticket office counter			Yes	Yes	Yes		Yes	Yes		Yes		Yes
Stonebridge Park		Yes	N/A	Ticket gateline			Yes	Yes			Yes	Yes		Yes		
Stratford	Yes	Yes	Yes	Staff booth on Platforms I and 2 for London Overground	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	Yes
Surrey Quays	Yes	Yes		Ticket gateline	Yes		Yes	Yes	Yes		Yes	Yes		Yes		

Station	Accessible seating	Accessible ticket machines	Accessible ticket office counter	Assistance meeting point	Catering or retail facilities	Car parking and designated bays	Customer information systems	Help Points	Induction loops	Ramp for access	Secure station accreditation	Staff available first to last	Step-free access	Tactile paving	Toilet (accessible or standard)	Wheelchair availability
Sydenham	Yes	Yes	Yes	Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Theobalds Grove	Yes	Yes	N/A	Ticket gateline	Yes	Yes	Yes	Yes	Yes		Yes	Yes		Yes		Yes
Turkey Street	Yes	Yes		Ticket gateline		Yes	Yes	Yes	Yes		Yes	Yes		Yes		Yes
Upminster	Yes	Yes		Ticket office counter	Yes		Yes	Yes	Yes		Yes	Yes	Yes			
Upper Holloway	Yes	Yes	N/A	Station cabin Platform 2 entrance			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		
Walthamstow Central	Yes	Yes	Yes	Ticket gateline	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Walthamstow Queen's Road	Yes	Yes	N/A	Station cabin Platform I			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		
Wandsworth Road	Yes	Yes	N/A	Near information board at station entrance			Yes	Yes	Yes		Yes	Yes		Yes		Yes
Wanstead Park	Yes	Yes	N/A	Ticket gateline			Yes	Yes	Yes		Yes	Yes		Yes		
Watford High Street	Yes	Yes		Ticket office counter			Yes	Yes	Yes		Yes	Yes		Yes		Yes
Watford Junction		Yes	Yes	Ticket gateline	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	Yes
Wapping		Yes	Yes	Ticket gateline			Yes	Yes	Yes		Yes	Yes		Yes		
Wembley Central		Yes	N/A	Ticket gateline			Yes	Yes		Yes	Yes	Yes	Yes	Yes	Yes – Both	

Station	Accessible seating	Accessible ticket machines	Accessible ticket office counter	Assistance meeting point	Catering or retail facilities	Car parking and designated bays	Customer information systems	Help Points	Induction loops	Ramp for access	Secure station accreditation	Staff available first to last	Step-free access	Tactile paving	Toilet (accessible or standard)	Wheelchair availability
West Brompton	Yes	Yes	N/A	Ticket gateline			Yes	Yes		Yes	Yes	Yes	Yes	Yes		
West Croydon	Yes	Yes	Yes	Side gate to Platforms I and 3. Side gate to Platform 4, press help button	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		
West Hampstead	Yes	Yes	Yes	Ticket gateline			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
White Hart Lane	Yes	Yes	N/A	Ticket gateline			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Whitechapel	Yes		N/A	Ticket gateline			Yes	Yes			Yes	Yes		Yes		
Willesden Junction	Yes	Yes	Yes	Ticket gateline	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes – Both	
Wood Street		Yes	Yes	Ticket office counter	Yes		Yes	Yes	Yes		Yes	Yes		Yes		Yes
Woodgrange Park	Yes	Yes	N/A	Cabin at Platform I station entrance			Yes	Yes	Yes		Yes	Yes		Yes		

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